

Pharmacy Delivering a Healthier Wales Delivery Board Thursday 24 October 2024

1. Welcome & apologies

Chris Martin (CM) the Chair welcomed everyone to the meeting.

Apologies Alwyn Fortune (AF), Sarah Hiom (SH), Sudhir Sehrawat (SS), Jonathan Simms (JS), Richard Lowe (RL), Cath O'Brien (CO), and Marc Donovan (MD).

Those in attendance were: -

Anna Croston (AC), Lia Popa (LP), Matt Armstrong (MA), Stephanie Hough (SH), Gareth Tyrrell (GT), Elen Jones (Elen J), Andrew Evans (AE), Iwan Hughes (IW), Sam Fisher (SF), Kayleigh Williams (KW), Adam Turner (AT), Rhian Carta (RC), Helen Dalrymple (HD), Geraldine McCaffrey (GM), Emyr Jones (Emyr J), Amanda Powell (AP), Linda Jenkins (LJ), Margaret Allan (MA), Eleri Schiavone (ES)

2. Approval of notes from previous meeting 4 July 2024 and review of actions

The group approved the notes from the previous meeting of 4 July 2024 as a true record of proceedings.

The group reviewed the outstanding actions log with particular focus on those on amber status as follows: -

17	Share geographical and sectoral details of attendees at 2023 Conference with Delivery Board	Completed
21	Notion of Protected Learning Time to be raised at the next Welsh Pharmaceutical Committee meeting	Completed
27	Project Leads to follow up with Stephanie Hough for further information on the pan prescription tracker.	Completed rolled out across Wales
34	Under Goal 1.1 Project leads to get an overview of campaigns – - A plan of what's happening, by who and when and to feedback to the working group and respond with recommendations. - Project leads to link in with NP. Members to send any intelligence to EG	This will be taken forward by Enhancing Patient Experience Group Your meds your health will sit with Awttc
40	Under 7.3 Workforce group to add additional measure or reword proposed new measure to include locums. EJ to link in with Richard Evans re locum perspective	Completed
46	Project Leads to ensure meeting notes circulated to the Delivery Board and uploaded onto the RPS website within 10 days.	Completed
49	Under Goal 11 Action CO to have a broader conversion regarding pharmacist access on Welsh clinical portal.	Cath O'Brien progressing
54	EH to provide an update at the July meeting about PDaHW projects which previously received seed funding.	Completed

60	AT to share contacts of Llais Regional Directors with the Delivery Board	JA and AB nominated to EPE and SPC groups. Chased other info with Laura Collier, PA from Llais.
62	KW agreed to feedback the concerns around NHS App functionality as CPW sit on the EPS Programme Board, Development, and advisory groups.	Raised at project board

Emyr Jones (EJ) provided a separate update on “Your Medicines Your Health” advising that it had been agreed that responsibility for the scheme will sit with AWTTTC rather than individual health boards. Work is ongoing on the new structure and a strategy update will be provided at the next board meeting. He also advised that an application had been made to carry out research in behavioural insights, as there is very little literature available.

3. Conference Reflections – Elen Jones

Elen Jones (EJ) thanked the delivery board for their support at the Wales PDaHW conference. She advised that feedback has been very positive, and that the change in format from last year’s conference had been well received.

Delivery Board Reflections

There was a discussion around how to encourage more Community Pharmacists to attend, as numbers registered were low from the sector. The board noted that the Trailblazer Talks were also light on Community Pharmacy led initiatives, and this will need thought for next time. EJ advised that it had proved difficult to secure Community Pharmacists for due to workforce issues even though RPS had offered to pay the locum back fill.

It was also suggested that it would be good to showcase student project posters at the conference, excepting that the Padlet worked well.

The funding which was made available from Welsh Pharmaceutical Committee was well received and it supported members from North Wales to attend. It was suggested that maybe next time there could be split between North and Mid Wales.

A save the date for 25 September 2024 at The Parkgate Hotel will be issued.

4. Plan for 2028 goal setting - Elen Jones

EJ shared a plan on a page for the 2028 goal setting, which contained milestones around key dates for Welsh Pharmaceutical Committee, Delivery Board meetings and others. Most of the engagement will be undertaken in Q1 of 2025. The board were asked If they could cascade the dates of sessions, once they are made available, and to help with facilitation at events. Early ideas will be available to the Welsh Pharmaceutical Committee in March 2025 and bring to the Delivery Board in June 2025 to sign off goals.

Some comments were made around considering setting stretching goals rather than the journey we are on the journey, and if good examples could be showcased to capture this.

5. PDaHW Updates on Working Groups 2028

Enhancing Patient Experience – Sam Fisher

The group received an update from Darrell Baker and Jenny Sparks around Palliative Care work.

The group felt it would be beneficial to have an update from Emyr Jones on 'Your Medicines, Your Health' and Social Prescribing at their next meeting in January 2025 (date tbc)

Goal 2 - Group received an emailed update from Sian Evans around inhaler recycling. NHS shared services will be advancing a National approach to this initiative.

Goal 3 -The group acknowledged the contribution of Anna Matthews in creating the poster of Mental Health resources. This is to be circulated through PDaHW networks.

Goal 4 -Sarah Hiom updated on progress at Pharmacy Research Wales but noted they are struggling to find the right expertise to support in the development of a user-friendly website.

Developing the Pharmacy Workforce – Margaret Allan

The group received an update from Cath O'Brien around Digital Medicines.

The group received an update from Ellen Edwards around the Digital Capability Framework. – workforce encouraged to complete the framework to allow for a statistically significant baseline to be achieved which will allow for the development of appropriate future training opportunities.

Goal 5 -Leadership and Wellbeing opportunities – group have collated HEIW and Health Board opportunities. Survey has been circulated to Community Pharmacy employers in September 2024 but no responses by the time of the meeting.

Multiple work progressing e.g.: Phase 1 commission of Post-registration Career Development Framework for Pharmacy Technicians

Goal 6 -Multiple work progressing e.g.: Entrustable Professional Activities, increasing undergraduate placements, examples of multi-sector working being collated from each Health Board to share on the PDaHW website.

Goal 7 - Multiple work progressing: HEIW investment in CSPPS 'Bench to Bedside' encourages students from schools located in rural areas into pharmacy. Virtual Reality Work Experience 'Pharma-SEE' was showcased at conference by HEIW Clinical Fellow and will be circulated through the PDaHW networks. Reporting commenced on locum use of central development funding and pharmacy technicians delivering community pharmacy services. Expanding roles of pharmacy technicians being collated to share on the PDaHW website.

Goal 8 - Eight Wales pharmacists credentialed at consultant level. 14th October saw the launch of the HEIW Consultant Pharmacist Web Resource and a second Credentialing Consultant Pharmacist Community of Practice in Wales. This has been shared through the PDaHW working

Seamless Pharmaceutical Care – Anna Croston

The group received an update from Rachel Davies on her research into Scope of Practice Expansion by IP Pharmacists.

The group received an update from Lois Gwyn on her project looking at the Scope of Practice for Newly Qualified Pharmacists in Primary Care.

Goal 9 - Lois Gwyn has submitted an undergraduate project proposal around PIPs scoping in Primary Care with the support of Emyr Jones and Elen Jones. This has now been selected by a student.

Goal 11- University of South Wales has done a mini scoping review looking at the role of Community Pharmacy in Social Prescribing Pathways. This has since been presented at the ASPIRE conference in Sydney with Emyr Jones providing a video on behalf of PDaHW as to where the review originated from. A research grant proposal has now been submitted by UoSW to research this further.

Two undergraduate projects (one with Cardiff University and one with Swansea University) are to be undertaken to align with the work of UoSW.

Goal 12- Alison Jones gave an update on the work continuing within the TrAMS programme and will invite a guest to the next meeting to update on the OPAT automation project within BCUHB

Harnessing Innovation and Technology – Matt Armstrong

The group received an update from Rachel Savery around the work within Advanced Therapies.

The group received an update from Lesley Hower on the ePMA programme.

Goal 15- The group wished to raise their concerns around Gluten Free products still being supplied through Community Pharmacy and the implications this is having on time capacity as well as physical space within dispensaries. AE reported that Welsh Government would be consulting on changing GF products. A note would be attached to the minutes for circulation.

Goal 16 - Sophie Harding has now commenced in role as the national Consultant Pharmacist for Genomics and work is progressing within each of the goals.

The HEIW workforce plan will be launched on the 15th November 2024 and will include competency frameworks and training for the wider workforce.

Chris Martin thanked Matt Armstrong for his work as chair of the group and noted that this meeting would be his last one. The next chair will be decided by the subgroup.

The updated terms of reference with membership changes for all of the subgroups were signed off by the Delivery board.

7. Engagement Plan and Champions Network

Highlights from Champion Network

There are currently over 280 Champions in the network and there is a dedicated area on website for Champion's network and sharing examples of good practice.

Highlights from Engagement Plan

Quarterly newsletters commenced in November 2023 for members of the Champion's Network. Four issues circulated to date.

Community Pharmacy -Collaborative Leads have been contacted to arrange a slot on the agenda of future cluster meetings. Nineteen meetings have been attended up to October 21st, 2024. Five further meetings scheduled.

Primary Care - Seven virtual and two face to face meetings have been attended to engage with colleagues working in primary care teams. Two further meetings are scheduled.

Secondary Care -Hospital sites within different HBs contacted and visits to sites commenced. Twelve in person visits have taken place and seven sites have received virtual engagement. Three additional visits are scheduled.

PDaHW engagement has ranged from lunchtime sessions at St. Mary's Pharmaceutical Unit, to a presentation at the Welsh Pharmacy Prisons Network team meeting.

PDaHW had representation at the RPS Events in Bangor, Cardiff and St Asaph and at the RPS/HEIW IP Clinical Training events across Wales and will continue to do so throughout the series of events into early 2025.

PDaHW has given presentations for PRPTs at HEIW induction sessions. Thank you to Board member Stephanie Hough for presenting to the latest cohort.

PDaHW has worked alongside CPW to highlight activity in their newsletter with the Champion's Network being featured on several occasions.

9. Dates for 2024 PDaHW Delivery Board Meetings

30th January 2025

1st May 2025

17th July 2025

23rd October 2025

AOB

Margaret Allan (MA) queried whether the Delivery Board meeting planned for Jan 2025 would be a timely meeting as the vision goal setting events would be well underway. CM advised that it was important to keep the meetings going but would look at a different format for this meeting, focussing on goals.

Eleri Schiavone (ES) asked about Specialist Pharmacists posts, in relation to any succession planning, should those postholders retire.

Maragaret Allan (MA) advised that HEIW were looking how to develop the workforce from acute sector and noted the question,

Andrew Evans (AE) advised that the Career Framework in the Hospital Review would ensure the longer-term plan, and the benchmarking exercise planned for the hospital review should be the driver for workforce planning.

Chris Martin (CM) raised the process and awareness of putting people forward for honours, following a meeting with the Permanent Secretaries.

The process for nominating fellows of RPS was also mentioned –see attached link for the process
<https://www.rpharms.com/rps-membership/fellows/fellows-tips>