Helping Pharmacy Give the Best Healthcare to Everyone

Through the expertise of pharmacists and pharmacy technicians

Pharmacists and pharmacy technicians are trained and trusted professionals who work in all parts of the NHS, as well as science, research and education.

They work in teams, playing an essential role in the safe and effective use of medicines, preventing illness, managing long-term conditions, and improving health and wellbeing.

Pharmacists make a difference to the lives of people through their expert knowledge of medicines and health.

Pharmacy technicians are essential to the smooth running of pharmacies supporting patients to get the most from their medicines.

Whatever your needs, the pharmacy team is there to make sure you get safe, high-quality care and advice.

Our Promises to You

As the professional leadership organisations for pharmacy

01

Putting patients first

We are committed to giving safe, kind, and helpful health services to everyone, every time. Your safety is always our top priority.

02

Respecting everyone

We welcome and respect people from all backgrounds. Everyone should feel listened to, valued, treated fairly and supported when using pharmacy services.

03

Working together for your care

We will work closely with doctors, nurses and other healthcare teams to make sure your care is right for you.

04

Building trust and understanding

We want to hear how you think pharmacy can help - from expert advice about medicines to supporting your health and wellbeing.

05

Always improving and learning

We develop new ideas, technology and research to make care even better. This helps pharmacists and pharmacy technicians to give you better care now and in the future.

Why professional leadership matters

Good leadership helps pharmacy teams across the UK work together to give the best care and support to people and communities.

As professional leadership organisations we will continue to consult you about your ideas, experiences and what matters to you to help shape how pharmacy professional practice works for everyone.

UKPPLAB
collaborative pharmacy professional leadership

- **What is a pharmacist?**
- **What is a pharmacy technician?**
- **What is a pharmacy assistant?**