

Education and Training Resources

Domain 1: Information, Data and Content

Course	Provider	Learning outcomes	Intended Audience	Course Information
Data Security Awareness Level 1	elearning for healthcare	Session meets the statutory and mandatory training requirements, compliance and learning outcomes for Information Governance and Data Security in the Core Skills Training Framework (England) v1.1 and the Data Security and Protection Toolkit, which your organisation needs to comply with each year.	All health and care staff	Online learning NHSE elfh Hub or equivalent training. Community Pharmacy England bespoke community pharmacy Data Security Protection Toolkit .
The General Data Protection Regulation – Making it work	Centre for Pharmacy Postgraduate Education (CPPE)	Completion of the learning programme should enable you to: - describe the importance of GDPR - discuss your responsibilities as a pharmacy team member with regards to GDPR - explain how your pharmacy will demonstrate its compliance with GDPR - identify a personal data incident within the pharmacy and know how to report it - implement effective solutions to ensure your pharmacy is compliant with GDPR - support other members of your pharmacy team to access resources which enable the implementation of GDPR.	- Pharmacists - Pharmacy technicians - Trainee pharmacists - CPPE registrants	Online e learning The General Data Protection Regulation - making it work : CPPE

Electronic Prescribing Analysis and Cost Tool (ePACT)	NHS Business Service Authority (BSA)	Series of webinars for ePACT2 users. General Introduction to ePACT2 - Highlights the data being used in the system. - Demonstration of some prebuilt content available in ePACT2. Building Analysis - Provides information on how to build your own ePACT2 analysis using the data available to registered users of the system.	General Introduction to ePACT2 aimed at new users of ePACT2 at any organisational level – National, Regional, ICB, SICBL, Trust, PCN, GP practice. Building Analysis aimed at new users of ePACT2 that want to create their own analysis within the system	Online Webinar ePACT2 training NHSBSA
Record usage including GP Connect Access Record, GP Connect – Update Record, Shared Care Records, National Care Records Service (NCRS)	Refer to your system provider user guide for information about GP Connect Access Record, GP Connect Update Record, Shared Care Records	Provide information on the use of these systems, and the benefits of these systems.	Community pharmacy teams including: - pharmacists, - pharmacy technicians, - non registrants, - pharmacy trainees.	National Care Records Service - NHS England Digital GP Connect: Access Record - NHS England Digital GP Connect: Update Record - NHS England Digital Summary Care Records in community pharmacy : CPPE
Information sharing: advanced information governance for frontline staff	elearning for healthcare	Information Governance (IG) is the way in which information is managed and shared appropriately. This session will give staff knowledge of the principles behind information sharing and the confidence to apply them in practice.	All health and care staff who have additional responsibilities for information governance (IG).	Online learning NHSE elfh Hub

How digital technology can transform care	Centre for Pharmacy Postgraduate Education (CPPE)	Completion of the learning programme should enable you to: - describe digital healthcare and how it is relevant to your practice and users of your service - recognise how digital technologies can improve patient safety - identify the various data sources that can be used to support your practice and enable people to self-manage their long-term conditions - discuss how digital technologies can transform and enhance healthcare signpost people to appropriate digital resources to optimise their healthcare.	- Pharmacists - Pharmacy technicians - Trainee pharmacists - CPPE registrants	Online e learning How digital technology can transform care : CPPE
Introduction to Data Science for Healthcare Professionals	Future Learn – Kings College London	Explore data science concepts, focusing on how data is collected, analysed, and used to inform professional practice in the healthcare sector.	- Pharmacists - Pharmacy technicians - Trainee pharmacists - Trainee pharmacy technicians	Online learning Introduction to Data Science for Healthcare Professionals - FutureLearn
Level 3 Data Technician Apprenticeship	Various training providers depending on location/region.	Completion of the learning programme should enable you to: - Understand the application of legal and ethical principles when supporting business decisions and working with various stakeholders. - How to access and extract data from a range of already identified sources. - How to collate and format data in line with industry standards. - Data formats and their importance for analysis Management and	- Pharmacy technician in digital roles or aspiring towards digital specific roles. - Pharmacy support workers interested in digital specialist roles.	Levy funding can be accessed. Data technician (level 3) - apprenticeship training course

		presentation tools to visualise and review the characteristics of data Communication tools and technologies for collaborative working. • The value of data to the business. How to undertake blending of data from multiple sources. • Algorithms, and how they work using a step-by-step solution to a problem, or rules to follow to solve the problem and the potential to use automation.		
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Domain 2: Teaching Learning and Self – Development

Course	Provider	Learning outcomes	Intended Audience	Course Information
Digital Skills: Digital Skills for Work and Life	Future Learn	Explore the meaning of digital and how it's changing the way we work and live. Discover digital's impact on industries and jobs and consider the opportunities and challenges it brings.	All health and care staff	Online learning Digital Skills for Work and Life - Online Course – FutureLearn
Computer skills	Microsoft	Course will cover: • Computer and device basics • Working with desktop operating systems • Working with applications • Keeping your computer updated • Getting online • Creating content in Microsoft Office • Get started with Word and Excel	All health and care staff	Online learning Digital Literacy courses, programs & resources Microsoft Digital Literacy

Domain 3: Communication, Collaboration and Participation

Course	Provider	Learning outcomes	Intended Audience	Course Information
Working and Collaborating Online	Microsoft	Course will cover: • Access information online • Participate safely and responsibly online • Collaborating with Outlook • Collaborate online in Word • Sharing content with OneDrive • Using chat, video calls, and group video meetings	All health and care staff	Online learning Working and Collaborating Online Class LinkedIn Learning, formerly Lynda.com

Domain 4: Technical Proficiency

Course	Provider	Learning outcomes	Intended Audience	Course Information
IT Skills Pathway: Digital Skills for the Workplace	NHS Digital Learning Solutions	Quality assured Digital Skills and Microsoft Office learning and assessment content. Range from basic digital literacy and skills through to advanced Microsoft Excel and Word training.	All health and care staff	Online Learning Welcome - Learning Content - Digital Learning Solutions
ITQ syllabi level 1	British Computer Society	Level 1 reflects the ability to use relevant knowledge, skills and procedures to complete route tasks. The syllabus covers: • Data management software • Database software • IT security for users • Presentation software • Spreadsheet software • Using collaborative technologies • Using email and the internet • Word processing software	All health and care staff	Online learning ITQ syllabi BCS

ITQ syllabi level 2	British Computer Society	Level 2 reflects the ability to select and use relevant knowledge, ideas, skills and procedures to complete well-defined tasks and address straightforward problems. • Data management software • Database software • Developing personal and team effectiveness using IT • IT security for users • Presentation software • Project management software • Spreadsheet software • Understanding the potential IT • Word processing software	All health and care staff	Online learning ITQ syllabi BCS
Level 6 – BSc (Hons) Digital and Technology Solutions Apprenticeship	Various training providers depending on location/region.	The programme of study includes: • How organisations adapt and exploit digital technology solutions to gain a competitive advantage. • The principles of strategic decision making concerning the acquisition or development of digital and technology solutions. • Principles of estimating the risks and opportunities of digital and technology solutions. • Techniques and approaches involved in creating a business case for new digital and technology solutions • A range of digital technology solution development techniques and tools. • The approaches and techniques used throughout the digital and technology solution lifecycle and their	• Pharmacists (In digital roles) • Pharmacy technicians (In digital roles)	Levy funding can be accessed. Digital and technology solutions professional (level 6) - apprenticeship training course

		applicability to an organisation's standards and pre-existing tools. • The roles, functions and activities within digital technology solutions within an organisation. • How teams work effectively to produce digital and technology solutions. • The concepts and principles of leadership. • Management techniques and theories. For example, effective decision making, delegation and planning methods, time management and change management. • The nature and scope of common vulnerabilities in digital and technology solutions. • The role of data management systems within Digital and Technology Solutions. • Principles of data analysis for digital and technology solutions. • Principles of estimating cost, and time resource constraints within digital and technology solutions activities.		
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Domain 5: Creation, Innovation and Research

Course	Provider	Learning outcomes	Intended Audience	Course Information
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An introduction and resource guide for pharmacists	International Pharmaceutical Federation (FIP)	- It is a high-level guide for pharmacists in navigating the complexities of AI applications by providing an overview of considerations for AI implementation. - Provides practical applications and inspire innovation. - Provides learning on how to navigate the evolving AI landscape and leverage the benefits of AI, while understanding its limitations.	Pharmacists and pharmacy teams with interest in AI.	An Artificial Intelligence Toolkit
Digital Health Specialisation	Imperial College London	Digital Health - Design, Development, Evaluation. Introduce learners to the role and application of digital health technologies in public health and healthcare globally and the design, development, implementation and evaluation of digital health interventions.	All healthcare professionals	Online learning 3 modules Digital Health Coursera
Understanding AI	NHS England	Learn about AI, the current state of play and its potential in health and care.	All healthcare professionals	NHS England AI Knowledge Repositories Understand AI - NHS England Digital
Using digital technology in healthcare	NHS Digital Academy	- How is it being used? - What is your role?	All healthcare professionals	Series of online webinars. Catalogue

Domain 6: Digital Identity, Wellbeing, Safety and Security

Course	Provider	Learning outcomes	Intended Audience	Course Information
Clinical Risk Management Refresher	Elearning for healthcare	Demonstrate the required level of knowledge to support the clinical risk management assurance activities as part of the development/deployment lifecycle of Health IT	Healthcare professionals	Online learning e-LfH or equivalent training provided by the individuals organisation.

		• Describe a clinical risk management process • Accurately describe hazards and evidence effective mitigation • List the safety assurance documents needed to present a structured and evidenced safety argument		
Digital Clinical Safety	Elearning for healthcare	• These modules will support your understanding and recognition of digital clinical safety within your organisation.	All healthcare professionals	Online learning e-LfH